

The City of Manchester's journey to improvement

Fight, prevent and reduce crime.
Keep people safe. Care for victims.





Issue re lack of messaging between partners and community – created friction and concern over lack of information sharing between GMP and partners. Partners finding out about incidents from the Manchester Evening News as opposed to GMP.

Why timely and relevant communication is important to partners and key contacts

How we are improving communication:

- **Partner / key contacts spreadsheet created based on role, area and district** - ensuring a consistent approach to communications through an up-to-date list of individuals and teams.
- **All Inspectors reminded of the need to share key, timely messaging across the COM.**
- **MCC Emergency On-Call Rota shared weekly.**



What we have done

Problem Orientated Policing

Daily focus in Daily Management Meetings

Neighbourhood priorities & partner attendance in District Coordination Group

Monthly Neighbourhood performance meetings

Review feedback via satisfaction surveys and act to improve

Engagement with communities & partners at strategic, tactical and operational levels

Civil Order tracker

JTAI – Collaboration around complex safeguarding

We publish results & information via Bee in the Loop and Social Media

Implementation of Op Madison



OP Amnesia(Residential Burglary)
10 detected residential burglaries

COM Wide approach

Force wide Days Of Action

Team & Thematic Governance



Ancoats Business Robbery.
20 detected crimes

Neighbourhood Crime Briefing Doc Bi-Weekly

Daily NCT Scanning

Development of Decoy Assets



OP Ballet (Residential Burglary)
45 detected crimes, 37 on the City of Manchester

Control through bail conditions

Civil Orders Criminal Behaviour Orders



3,365 arrests made between September and November in the City of Manchester district.



**BUILDING A NEW CoM:
BECOMING
GIANTS**

What we are doing

The City of Manchester (CoM) futures seeks to embed a functional approach to policing, creating a one CoM ethos.

Work more effectively with partnership resources as opposed to adopting different systems and processes across City of Manchester.

Improved alignment between Local Authority and Wards.

Investment into our City Centre emergency response resources.

Investment into our new Police Student Training.